



You may have some questions about Sevier County's Face Covering Requirement as you plan to visit Sevierville and the Smoky Mountains. Here is a list of frequently asked questions and answers that may help you to better prepare.

Frequently Asked Questions

Why has Sevier County issued a Face Covering Requirement?

Sevier County's Face Covering Requirement has been issued to slow the spread of COVID-19. It's also been put in place to help ensure the health and safety of residents, employees and visitors. In turn, this will help prevent the State of Tennessee and Tennessee Department of Health from taking more drastic and disruptive measures for our economy, including the closure of businesses.

When do I have to wear a mask?

Face coverings (masks) are required in all indoor, public spaces. Examples include common areas in hotels, indoor attractions, stores, and restaurant waiting areas.

When do I not have to wear a mask?

You do not have to wear a mask when you are alone or with family or household members (such as within your own vehicle or in your hotel room or cabin). You do not have to wear a mask while you are actively eating or drinking, engaging in active indoor recreation or sporting events, or in situations where wearing a face covering poses a safety or security risk.

Do I have to wear a face covering outdoors?

Face coverings are not required in outdoor settings, but you are reminded to maintain proper social distance from others who are not in your traveling party and wash or sanitize your hands frequently.

Who is exempt from wearing a mask?

Children twelve (12) years of age and younger do not have to wear a face covering.

Those who have a bona fide medical or health-related reason for not wearing a face covering are exempt.

[Read the full list of exemptions here.](#)

Do I have to wear a face covering at Dollywood?

Dollywood has established Play Safe guidelines that are different from those required by the county as a whole. [Learn more about their specific guidelines here.](#)

What is the penalty for not wearing a mask?

Since the spirit of the face covering requirement is to encourage increased mask usage countywide to protect the health of residents, employees, and visitors, first time offenders of this order will be given a warning and educated on the purpose of such order. However, willful failure to follow this order and violators of this order may be subject to penalties as allowed by law.

Where can I get a mask if I don't have one?

Masks are readily available at most retailers. Simple masks, including bandanas, are also acceptable face coverings under this ordinance. You can also [make your own mask](#) or pick up a complimentary mask at the following location while supplies last:

Sevierville Visitor Center
3099 Winfield Dunn Parkway
Kodak, TN
Open 7 days / week
9am-5pm
(888) 738-4378