

COMMUNITY RESOURCES



CITY GOVERNMENT (Sevierville) all offices within city hall unless otherwise noted

City Hall | 120 Gary Wade Boulevard | (865) 453-5504 | seviervilletn.org

Code Enforcement | Issuance of permits for building, signs, and special events as well as enforcement of all city ordinances. The enforcement staff also conducts building inspections and assist with subdivision regulations, zoning and residential and commercial site plan approval.

Engineering / Public Works | Director of Public Works | Doug Tarwater | 310 Robert Henderson Rd. | (865) 429-4567 | Streets, sidewalks, sanitation, traffic control, cleanup and mowing of right-of-ways, FEMA floodway control, design of city projects, field surveys and inspections, inspections of developments and assisting with site plan approval.

Finance | City Recorder | Lynn McClurg | Handles tax payments, licensing and permit fees, City Court fines and fees, issuance of beer permits, personnel applications and overseeing the city's finances including accounts payable and receivable.

Fire Department | Fire Chief Matt Henderson | 1162 Dolly Parton Parkway | (865) 453-9276 | The Sevierville Fire Department's ISO rating is 3/3X/10, which places the department in the top 3% nationwide and the top 3% in Tennessee. The Sevierville Fire Department has a contractual agreement with the Northview Fire Department to provide primary emergency response within the city limits, North of the French Broad River.

Planning & Development | Director of Planning | Dustin Smith | The department is responsible for economic development, city and regional planning, subdivision regulation, residential and commercial site plan approval, floodway control and development of short-range and long-range annexation plans.

Police Department | Chief Joseph Manning | 300 Gary Wade Blvd. | Non-Emergency: (865) 453-5506 | Dispatch: (865) 453-5507
Records Dept.: (865) 453-7310 | Criminal Investigation Division: (865) 453-1986 | www.seviervillepolice.org
The Sevierville Police Department provides 24-hour police protection to all areas of the city. The department also offers several innovative programs including the Citizen Police Academy.

Parks & Recreation | Director of Parks & Recreation | Bob Parker | 200 Gary R. Wade Boulevard | (865) 453-5441
www.seviervilleparksandrec.com | The department manages the Sevierville Community Center, Civic Center, all city parks, greenways, and walkways. Staff also offer camps, aerobics classes, swimming classes and more.

COMMUNITY RESOURCES

HOUSING & ASSISTANCE

Douglas-Cherokee Neighborhood Service Center: 865-453-7131
Housing Assistance: 800-586-1494
Sevierville Gateway Village: 865-453-1729
Sevierville Woodland Park: 865-429-6896 (Over 62)
Dogwood Ridge: 865-453-7727 (Over 62)
Energy Assistance: 865-453-7131
Government Subsidized Housing: 865-453-8500 / 865-453-8711
The Commons Senior Apartments (Seymour): 865-579-4886
Renaissance Square Senior Apartments (Seymour): 865-579-4886
(Next to the Commons)

MOTOR VEHICLE REGISTRATION- DRIVERS LICENSE

Motor Vehicle Registration- Sevier County Courthouse
125 Court Avenue, Suite 202 E. | (865) 453-5502 | seviercountyttn.gov
Newcomers must change their out-of-state vehicle registration at the time residency is declared. To register your vehicle, you must bring proof of title. If there is a lien holder, bring the registration and name and address of the lien holder.

Tennessee Department of Safety- Driver's License Testing and Training Center | 1220 Graduate Drive | (865) 429-7016
Newcomers have 30 days after establishing permanent residence to change their out-of-state license to a Tennessee license. If you have a valid license from another state, a vision test is all that is required.

POST OFFICE LOCATIONS

United States Postal Service: (800) 275-8777 | www.usps.com
Sevierville | 711 Dolly Parton Parkway | (865) 429-9818
Pigeon Forge | 3235 Rena Street | (865) 429-1859
Gatlinburg | 1216 East Parkway | (865) 436-3229
Kodak | 2849 Winfield Dunn Parkway | (865) 932-3362
Seymour | 10615 Chapman Highway | (865) 573-2530

PUBLIC LIBRARY LOCATIONS

King Family Library | 408 High Street | (865) 453-3532 | sevierlibrary.org
Seymour | 11560 Chapman Hwy | (865) 573-0728
Kodak | 319 W. Dumplin Valley Rd | (865) 933-0078

SHERIFF'S DEPARTMENT (SEVIER CO.)

Sheriff Michael Hodges | 106 W. Bruce Street
Non-Emergency: (865) 453-4668
Detective: (865) 428-7544 | Dispatch: (865) 428-0225
Jail Administration: (865) 453-0212 | Medical: (865) 774-3619
TIPS Line: (865) 453-0312 | seviercountysheriff.com

TAX ASSESSORS OFFICE (COUNTY)

Sevier County Court House | 125 Court Avenue, Suite 210 W
(865) 453-3242

TAX STRUCTURE

Sales Tax: 9.75% (State tax: 7% • Local tax: 2.75%)
Sevierville property tax rate | \$.425 per \$100 value
Sevier County property tax rate | \$1.48 per \$100 value



UTILITIES

Water (Sevierville)
Sevierville Water Systems | 120 Gary Wade Blvd. | (865) 453-5522
Seviervilletn.org

Electric

Sevier County Electric System | 315 E. Main St. Sevierville
(865) 453-2887 | sces.net

Gas

Sevier County Utility District (Natural & Propane Gas)
420 Robert Henderson Rd. | (865) 453-3272 | scudgas.org

CALL BEFORE YOU DIG FOR GAS

LINE LOCATIONS: 1-800-351-1111

VOTER REGISTRATION

Election Commission | 1145 Dolly Parton Parkway | (865) 453-6985
www.seviercountyelection.com

IMPORTANT NUMBERS

Addressing & Mapping: (865) 428-0310
Career Center: (865) 286-6386
City Hall: (865) 453-5504
Civic Center & Community Center: (865) 453-5441
County Mayor's Office: (865) 453-6136
Sevier Co. Economic Development Council: (865) 428-2212
Golf Course (Sevierville Golf Club): (865) 453-4223
Fire Department: (865) 453-9276
Great Smoky Mountains National Park: (865) 436-5615
Health Department: (865) 453-1032
Hospital (LeConte Medical Center): (865) 446-7000
Humane Society: (865) 453-7000
Knoxville Better Business Bureau: (865) 692-1600
Sevierville Mayor's Office: 865-453-8740
Police Department: 865-453-5506
Police/Fire Emergency: 911
Public Works Department: (865) 453-3349
Senior Center: 865-453-8080
Sevierville Post Office: 865-429-9818
Volunteer Rescue Squad: 865-453-5312
Unemployment Office: (615) 741-2606
United Way Business Line: 865-366-3335

PLACES OF EDUCATION

K-12: Sevier County is home to 31 public schools and nearly 15,000 students. Learn more at Sevier.org or call the Sevier County Board of Education. 865-453-4671

Carson-Newman University | 1645 Russell Ave.
Jefferson City, TN 37760 | (865) 475-9061 | cn.edu

East Tennessee State University (Sevierville Campus)
2025 Redbank Rd. Sevierville, TN 37876 | etsu.edu/academicaffairs/scs/seviercenter/

Johnson University | 7900 Johnson Dr. Knoxville, TN 37998
(865) 573-4517 | johnsonu.edu

Pellissippi State Technical Community College
10915 Hardin Valley Rd. Knoxville, TN 37932 | (865) 694-6400 | pstcc.edu

The Kings Academy | 202 Smothers Rd. Seymour, TN 37865
(865) 573-8321 | thekingsacademy.net

University of Tennessee at Knoxville | (865) 974-1000 | utk.edu

Walters State Community College (Sevierville Campus)
1720 Old Newport Highway Sevierville, TN 37876
(865) 774-5800 | ws.edu

COMMUNITY RESOURCES



AIR

McGhee Tyson Airport | Regional Airport
35 miles away | tys.org

Gatlinburg Pigeon Forge Airport | Municipal Airport
134 Air Museum Way, Sevierville | gkairport.com

AREA STATISTICS

Geography:
Sevierville land area: 24.2 square miles
Sevierville population density: 771 per square mile

POPULATION

City (2022): 17,987
County (2022): 98,789

CLIMATE

Average temperatures:
January: High: 48°F / Low: 26°F
July: High: 89°F / Low: 66°F
Annual average: 58.15°F
Rainfall: 44 inches
Snowfall: 6 inches
Number freeze days: 94
Elevation: 942' above sea level
Prevailing winds: Southwest

CHAMBER OF COMMERCE

Sevierville Chamber of Commerce
110 Gary R. Wade Boulevard
(865) 453-6411 • (888) 738-4378
www.VisitSevierville.com | www.scoc.org

GARBAGE & RECYCLING

Inside City of Sevierville

City residents receive weekly curbside garbage collection
Yard Waste & Bulk Rubbish / Junk collection occurs twice monthly
call (865) 429-4567 or go online for your pick up schedule

Recycling Centers | Public Works Facility 310 Robert Henderson Rd
Accepted Materials: Aluminum/Tin/Steel Cans, Plastic Bottles & Containers

Outside a City, but in the County

Residents living in the county must take their garbage to one of 11 convenience centers for disposal (or hire a private garbage pick-up service)
Convenience center restrictions are: Bag sizes up to 40 gallons – 15 bags per vehicle load per day / Bag sizes over 40 gallons – 8 bags per vehicle load per day
Any vehicle load above those limits must be taken to Sevier Co. Solid Waste landfill on Ridge Road.
Items not permitted include: Animals, Brush, Tires, Gas Tanks, Paint

Convenience Center locations:

- Pittman Center | 3362 East Parkway Gatlinburg | M-Sat. 8am-6pm
- Newport Highway | 110 S. Flat Creek Rd. Sevierville, TN 37876 | M-Sat. 8am-6pm
- Kodak | 3486 Douglas Dam Rd. Kodak, TN 37764 | M-Sat. 8am-6pm
- Boyds Creek | 1207 Hodges Bend Rd. Sevierville, TN 37876 | M-Sat. 8am-6pm
- White School | 705 White School Rd. Sevierville, TN 37876 | M-Sat. 8am-6pm
- Pigeon Forge | 447 Tiger Drive Pigeon Forge, TN 37863 | M-Sa. 8am-6pm
- Bird's Creek | 3350 Birds Creek Rd. Sevierville, TN 37876 | M-Sat. 8am-6pm
- Allensville | 759 Allensville Rd. Sevierville, TN 37876 | M-Sat. 8am-6pm
- Floyd's Market | 12221 Chapman Hwy Seymour, TN 37865 | M-Sat. 8am-6pm
- Jones Cove | 4095 Jones Cove Rd. Sevierville, TN 37876 | M-Sat. 8am-6pm
- Center View | 943 Center View Rd. Sevierville, TN 37876 | M-F 6:30am-3pm (closed for lunch 11:30-Noon), Sat. 7am-Noon

